

Subject: New Onboarding Process for Clinical Placement at Nemours Children's Health – Central Florida (APP Student Placements)

We are excited to announce that Nemours Children's Health is adopting *myClinicalExchange*, a web-based automated tool designed to enhance our student clinical placement program. This platform will help mitigate risks, streamline processes, optimize costs, and improve productivity, accuracy, and quality.

Key Benefits for Schools:

With *myClinicalExchange*, you and your staff will be able to:

- Submit clinical placement requests and track their status.
- Manage compliance by ensuring students complete all required onboarding documentation.
- Oversee and administer students' participation in clinical placement programs efficiently.

Key Benefits for Students:

Students will have access to tools to:

- View their clinical placement schedule.
- Complete, upload, and submit onboarding requirements.
- Consent to required documentation.
- Complete their clinical placement survey online.

Subscription Details:

Each student will be required to pay a subscription fee, which can be covered by the school or student:

- **6 months:** \$20.00 + tax
- **12 months:** \$39.50 + tax
- **18 months:** \$59.50 + tax
- **24 months:** \$79.00 + tax
- **Instructor account (12 months):** \$21.50 + tax

If your school plans to cover these costs, please email mcesupport@healthstream.com for billing setup. Once billing is configured, avoid advising students or instructors to self-register, as this could result in duplicate accounts. Instead, our onboarding team will guide you through the roster upload process, which will create student accounts and apply payments. Instructions for this process will be shared upon configuration.

Next Steps for Schools:

1. **Current *myClinicalExchange* Users:**

Ensure that the compliance requirements for Nemours Children's Health are included in your school's checklist. To confirm, contact Customer Service at **mcesupport@healthstream.com** and request a "Checklist Alignment."

2. **New to *myClinicalExchange*:**

- Complete the Basic Setup Form (BSF) and send it to **mcesupport@healthstream.com**.
- Academic Coordinators submitting requests must create accounts via the BSF instead of using the instructor registration link.

Training for School Coordinators:

Training Link: [Click here to watch training](#)

For any questions after watching the training video, sign up for Office Hours: [Office Hours Link](#)

Implementation Timeline:

Nemours Children's Health will begin accepting requests through *myClinicalExchange* starting **August 10, 2026**, for all rotations scheduled on or after the dates below:

PA, SRNA, SAA

Requests and rotations can begin on or after August 10th

NP

Requests can begin on or after October 12th, with rotations beginning after January 1st

If you have any questions, please contact us at **mcesupport@healthstream.com**. Also, representatives from myClinicalExchange may reach out to you as well.

Thank you for your cooperation as we transition to this improved system. We look forward to a successful partnership!

Best regards,

Charity Plum, DNP, APRN, CPNP-AC

APP Student Placement Coordinator

Nemours Children's Health, Florida