Community Impact

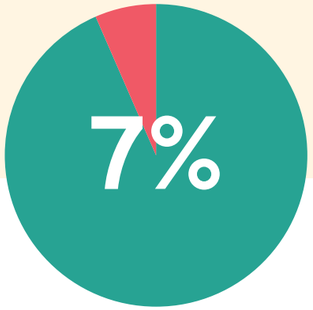


NEMOURS
CHILDREN'S HEALTH

The Future Starts Now

Our investment in critical care, research, prevention and education is how we work to fulfill our mission every day.





IN THE U.S., CHILDREN ACCOUNT FOR ABOUT 7% OF TOTAL MEDICAL SPENDING BUT WILL EVENTUALLY BECOME 100% OF THE ADULT POPULATION.

The benefits of improved health can last a lifetime, and positively impact medical spending when they become adults. Contributions today will lead to:

- **IMPROVED HEALTH**
- **IMPROVED WORKFORCE PRODUCTIVITY**
- **REDUCED HEALTH CARE-RELATED COSTS**
- **A STRENGTHENED U.S. ECONOMY**

Since opening our doors, Nemours Children's Health has invested more than $3.5 billion in delivering a higher standard of care for children.

In addition to providing financial assistance, Nemours Children's Health also provides other benefits for the community. Examples of these community benefits include the following:

Community health improvement services focused on leadership and programs dealing with not just healthcare, but also children's health promotion and disease prevention.

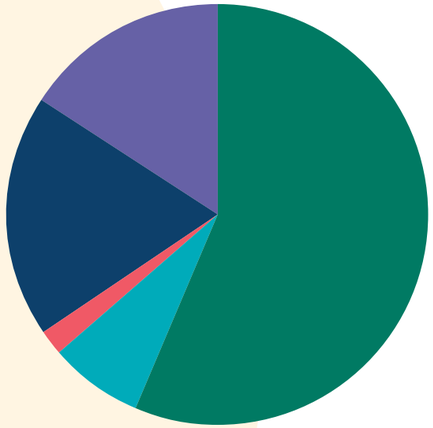
Research services to improve children's lives through the power of discovery. Nemours Children's continues to integrate research findings at the bedside and exam room where they have the greatest impact on children.



Education for healthcare professionals centered on training the next generation of pediatric specialists as well as supporting continuing medical education.

Total Community Benefit 2023

$226.6
Million



- $127.8M Charity Care*
- $16.4M Community Health Improvement Services
- $4.3M Education for Health Care Professionals
- $42.7M Research
- $35.3M Donations

*Includes financial assistance and unreimbursed Medicaid. The cost of net unreimbursed financial assistance provided was determined by applying Nemours Children's overall patient care cost to chart ratio to total charges. Cost of the other community benefits represents actual expenses incurred net of any related revenue earned for providing such services. The methodology for calculating charity care includes the impact of charity care adjustments based on a post-visit analysis of guarantor income limits.



During 2023, 76,224 hours of service were provided by our community volunteers.

In 2023, more than 1,230 community volunteers enhanced our ability to go well beyond medicine in support of children and families in our care. The impact we feel from these selfless volunteers is truly immeasurable. Their service not only helps patients and families, they also support our staff.



Central Florida

362 community volunteers
23,000 service hours
$731,400 monetary equivalent



Delaware Valley

780 community volunteers
51,423 service hours
$1,635,251 monetary equivalent

North Florida

91 community volunteers
1,821 service hours
$57,363 monetary equivalent



NEMOURS CARES

Commitment to community begins inside our walls.

Nemours Cares week — a biannual week of volunteerism — offers associate volunteers a variety of activities and opportunities to support families throughout the communities we serve.



200 pounds of fresh produce distributed to families from Nemours Estate

Empowered hundreds of high school students with hands only CPR training

We collected hundreds of books for our Little Libraries that enable patients to enjoy the art and benefits of reading during campus visits.

Now in its 11th year, this heartfelt tradition of volunteerism is a clear demonstration of how our associates go well beyond medicine to serve children and families where they live, work and play. During spring and fall, Nemours Children's associates facilitated two separate Nemours Cares weeks.



Associate volunteers provided 7,434 hours of commuity service during Nemours Cares week in 2023.



North & Central Florida

Unfortunately, consistent access to essential supplies, like food and diapers, can be challenging for far too many families. In North and Central Florida, hundreds of associates volunteered their time to serve breakfast and pack thousands of meals, while many more associates donated diapers and essential baby supplies to help families in need throughout our communities. In addition, associates collected hundreds of books for our Little Libraries that enable patients to enjoy the art and benefits of reading during campus visits.

225,370 meals were provided by Florida associates to families in need

Delaware Valley

Throughout the Delaware Valley, associates dug in to clean up community parks and playgrounds, celebrate and shower expectant moms in need, and prepare boxes of food for distribution to underserved communities. Associate volunteers also assembled care packages containing toiletries and first aid to be distributed to people who are unhoused and underserved. These meaningful activities show why and how Nemours Cares.

17,563 families received necessities including food, baby supplies and clothing



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