Visitor Policy for Nemours Children’s Health System

Updated December 28, 2020

To reduce the spread of COVID-19 and to protect our patients, their families and our associates, Nemours has implemented temporary visitor restrictions at all our locations.

- All visitors must pass a temperature check and health screening before entering any Nemours facility.
- Everyone age two years and older, including patients and caregivers, must wear an approved mask at all times.
  - Masks must fit snugly around the nose and mouth, with no major gaps.
  - The following are not permitted: masks and respirators with valves or vents, scarves, bandanas, masks with holes or tears, knitted masks, neck gaiters.
  - If you do not have an approved mask, one will be provided.

For inpatient admissions and emergency department visits at Nemours/Alfred I. duPont Hospital for Children in Wilmington, Del., and Nemours Children's Hospital in Orlando:

- We are asking families to name up to two healthy parents/caregivers to be a patient’s approved visitors for their full hospital stay. Only these people may visit in person.
- While two designated caregivers are allowed at the bedside at both hospitals, only one caregiver is permitted in the procedure and surgery waiting areas at Nemours/Alfred I. duPont Hospital for Children. This is due to the compact physical space and the need to maintain proper social distancing.
- Designated caregivers who have symptoms of COVID-19, including fever or cough, shortness of breath or sore throat, will not be allowed in the hospital. Those who have had a positive COVID-19 test in the past 10 days or who have had close contact with someone who has been diagnosed with COVID-19 in the past 14 days will also not be permitted entry. If you are sick, please stay home.

For outpatient visits to primary care, urgent care and specialty care offices in the Delaware Valley and Florida:

- To ensure proper social distancing in these compact spaces, we ask you to continue to partner with us for the safety of our patients and associates by limiting visitors to one healthy parent or adult caregiver. We understand there are times when two caregivers may want to attend an appointment. At some Nemours locations, we may be able to accommodate two caregivers – please see the table below. If the care team determines it is not safe to include two caregivers in the exam room due to limited space, one caregiver will need to sit in the waiting room if space allows or return to the car and participate in the appointment via phone call or video chat.

<table>
<thead>
<tr>
<th>Outpatient Appointments</th>
<th>Up to 2 Healthy Caregivers if Exam Room Size Allows</th>
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<tbody>
<tr>
<td>1 Healthy Caregiver</td>
<td>All Central Florida sites except Lake Mary, NCPC and NCUC</td>
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<td>All Jacksonville, Fla. sites</td>
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<td>All Pensacola, Fla. sites</td>
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<td>Lake Mary (Fla.)</td>
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<td>Nemours Children's Primary Care (Fla.)</td>
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<tr>
<td>Nemours Children's Urgent Care (Fla.)</td>
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- Parents and caregivers who feel sick or who do not pass the health screening at the entrance of the Nemours facilities will need to find a healthy caregiver to bring their child to their scheduled appointment. If parents can’t find a healthy adult to
accompany their child, please call us to reschedule the appointment. Depending on the reason for the visit, we may be able to reschedule the appointment as a telehealth visit.

- In the Delaware Valley, siblings are not permitted at the visit, with the exception of breastfeeding infants.

**For patient transport:** Parents and caregivers will not be permitted to ride in ambulances with patients. They should plan to follow the ambulance to the destination.

*Please note that these guidelines are subject to change. Nemours continues to monitor the situation daily. We appreciate your help in protecting our patients, visitors and associates.*