Welcome to Nemours Children’s Hospital

Nemours Children’s Hospital (NCH) offers comprehensive, coordinated care in a fully integrated health complex that features inpatient and outpatient services, imaging and laboratory services, and an Emergency Department (ED) designed just for kids — all under one roof.

ATM
An ATM is conveniently located behind the welcome desk on the first floor in the main lobby.

Dining
On the first floor, you'll find our Nemours Café is open Monday–Friday from 7 a.m. to 3 p.m. and Saturday and Sunday from 7 a.m. to 2 p.m. For your convenience, Outtakes Quick Cuisine (behind the main lobby welcome desk), offers grab-and-go food options from 6 a.m. to 9 p.m. On the ground floor, vending machines are located in the ED Commons.

Gardens and Grounds
We encourage our patients and families to enjoy the beautiful, therapeutic garden areas throughout the hospital. These areas provide your family access to the healing powers of nature. For inpatients, please ask your nurse to suspend your child’s TotGuard before you go outside. These areas are available daily from 7 a.m. to 8 p.m.

Mobility Devices
If you require the use of a mobility device such as a wheelchair or wagon upon entering or leaving the hospital, please ask the valet or security personnel at the main lobby welcome desk.

Parking
Complimentary valet parking is available for families and guests, Monday–Friday, 8 a.m. to 4 p.m. Contact the main lobby welcome desk at (407) 650-4750, or 57-4750 from an internal phone, for more information.

Complimentary self-parking is available in our parking garage. For the safety of our patients and families, please follow traffic flow directional signs, use crosswalks and adhere to the posted speed limit. ChargePoint EV stations are available on the ground and first floor by the elevators.

Security
Security is available 24 hours a day, seven days a week. If you need help, call (407) 567-5050, or 57-5050 from an internal phone. You may also dial 911 or look for one of the blue-lighted emergency phones located throughout the campus.

Tolls
If you do not participate in Florida’s prepaid toll program through SunPass or E-Z Pass; please be prepared to pay cash tolls if you are traveling on SR-417, including unattended toll booths that require exact change.

Retail Hours of Operation

Branches Gift Shop
Monday–Friday, 8:30 a.m. to 6 p.m.
Saturday and Sunday, 10 a.m. to 2 p.m.

Nemours Café
Monday–Friday, 7 a.m. to 3 p.m.
Saturday and Sunday, 7 a.m. to 2 p.m.

Outtakes Quick Cuisine
Daily, 6 a.m. to 9 p.m.

Scripts: Outpatient Pharmacy
Monday–Friday, 8:30 a.m. to 6 p.m.

NCH is a nonsmoking campus, outdoor spaces included.
Alphabetical Listing of Destinations

Administration ........................................... 1A
Allergy/Immunology ..................................... 4E
Audiology .................................................. 2C
Auditorium ............................................... 1H
Behavioral Health ....................................... 5E
Branches Gift Shop ...................................... 1I
Nemours Café ............................................ 1E
Cardiology ................................................ 4E
Chapel ...................................................... 1C
Clinical Research ....................................... 4E
Conference Center ...................................... 1G
Dentistry ................................................. 2C
Emergency Department ................................ 6A
Employee Health ....................................... 1L
Endocrinology .......................................... 4E
Ear, Nose & Throat (Otolaryngology) ............ 2C
Gastroenterology/Hepatology/Nutrition .......... 2C
Genetics ................................................... 5E
General Academic Pediatrics/Healthy Choices Clinic ........................................... 5E
General Surgery ......................................... 2C
Gynecology ................................................ 4E
Hematology/Oncology .................................. 4E
Hematology/Oncology Patient Rooms ............. 4C
Imaging (Radiology) ................................... 6B
Infectious Diseases ..................................... 4E
Infusion .................................................... 4D
Inpatient Pharmacy .................................... 3E
Interventional Radiology ............................. 2C
KidsTRACK & Concierge Desk ...................... 1F
Laboratory ............................................... 6E
Medical Records ....................................... 1J
Neonatal Intensive Care (NICU) .................... 3C
Neonatology ............................................. 5E
Nephrology ............................................... 2C
Neurology/Neurosurgery ............................. 5E
Offices ..................................................... 6A
Ophthalmology ......................................... 4E
Orthopedics ............................................. 5E
Outtakes Quick Cuisine ............................... 1B
Physical Medicine and Rehabilitation .......... 5E
Pulmonology ............................................. 4E
Rehabilitation Patient Rooms ...................... 5C
Respiratory Therapy .................................. 3D
Rheumatology ......................................... 4E
Roof Gardens .......................................... 2A, 4D
Sleep Center & Electroencephalogram (EEG) ............................ 3F
Surgery Center ......................................... 2B
Therapy & Rehabilitation Services ............... 5D
Urology/Bladder ........................................ 2C
Valet ....................................................... 1K
Vending Machines ...................................... 6C
Volunteer Services .................................... 1D

Restroom Elevator Reception Desk Play Space Commons Family Lounge